



## FREQUENTLY ASKED QUESTIONS (FAQ)

### ENTRY & EXIT REQUIREMENTS FOR AIR, LAND & SEA TRAVEL BRUNEI DARUSSALAM

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## PRE-DEPARTURE REQUIREMENTS

### A.1 TRAVEL PURPOSE

#### A.1.1 Am I allowed to travel into Brunei Darussalam for non-essential purpose?

Yes, travellers are allowed to enter Brunei Darussalam for any purpose whether via air, land & sea.

### A.2 COVID-19 VACCINATION

#### A.2.1 What is the COVID-19 vaccination requirement for travel into Brunei Darussalam?

- Brunei Citizens and Permanent Residents (regardless of vaccination status) are permitted to return to Brunei Darussalam.
- Foreign nationals who wish to enter this country are required to be fully vaccinated:
  - "Fully Vaccinated" foreign nationals is defined as those who have at least two (2) doses of COVID-19 vaccine.
  - Unvaccinated foreign nationals are not permitted to travel to Brunei Darussalam. However, entry into Brunei Darussalam may be considered if they have obtained Certificate of medical exemption for COVID-19 vaccination.
- Travellers below 18 years old are exempted from being required to fulfill above vaccination requirement and they are allowed to adhere to "Vaccinated Traveller" protocol upon arrival in Brunei Darussalam.

Note: Individual who has proof of COVID-19 recovery certificate are exempted from the above vaccination requirement for a period of 6 weeks from the date of infection.

#### A.2.2 I am fully vaccinated. However, my children are unvaccinated. Will they be able to travel with me?

Yes, unvaccinated children are allowed to travel with fully vaccinated individuals. Travellers below 18 years old are exempted from being required to fulfill vaccination requirement for entry into Brunei Darussalam and they are allowed to adhere to "Vaccinated Traveller" protocol upon arrival in Brunei Darussalam.

#### A.2.3 Are persons who are medically unfit to be vaccinated allowed to travel into Brunei Darussalam?

Brunei citizens and permanent residents are allowed to return to Brunei Darussalam regardless of their vaccination status.

Unvaccinated foreign nationals are not permitted to travel to Brunei Darussalam. However, entry into Brunei Darussalam may be considered if they have obtained Certificate of medical exemption for COVID-19 vaccination.

#### A.2.4 I have fully recovered from COVID-19. When will I be allowed to travel to Brunei Darussalam?

Yes, travellers who are fully recovered from COVID-19 are permitted to travel to Brunei Darussalam provided that they adhere to prevailing entry requirements for air, land & sea travel.

#### A.2.5 I am vaccinated with a COVID-19 vaccine that is not listed in WHO Emergency Use Listing. Will I be allowed to enter Brunei Darussalam?

At the moment, only travellers who are fully vaccinated with COVID-19 vaccine listed in the WHO Emergency Use Listing are allowed to enter Brunei Darussalam via air. However, you may still travel to Brunei Darussalam and adhere to Unvaccinated Traveller protocols.

### A.3 COVID-19 TESTS

#### A.3.1 Are inbound travellers required to undergo pre-departure COVID-19 tests?

For arrival in Brunei Darussalam via air, land & sea from 15 June 2022 onwards, inbound travellers are no longer required to undergo any pre-departure COVID-19 tests.

### A.3.2 Are inbound travellers required to make payment for post-arrival COVID-19 tests before departing to Brunei Darussalam?

For arrival in Brunei Darussalam via air, land & sea from 15 June 2022 onwards:

- Fully vaccinated travellers are no longer required to undergo post-arrival COVID-19 tests. Therefore, fully vaccinated travellers do not need to make payment for post-arrival COVID-19 tests.
- Only unvaccinated travellers are required to undergo post-arrival COVID-19 tests: ART on Day of Arrival (Day 1) and RT-PCR test on Day 3. Before departure to Brunei Darussalam, online payment can be made for post-arrival COVID-19 tests which cost BND\$100.00 via: [www.healthinfo.gov.bn/travel](http://www.healthinfo.gov.bn/travel)

## A.4 E-HEALTH ARRIVAL DECLARATION FORM

### A.4.1 How can I submit E-Health Arrival Declaration Form?

Prior to departure to Brunei Darussalam, you may complete and submit E-Health Arrival Declaration Form via: [www.healthinfo.gov.bn/travel](http://www.healthinfo.gov.bn/travel)

## A.5 TRANSIT/TRANSFER

### A.5.1 Are passengers allowed to transit/transfer through Brunei International Airport en-route to the final destination?

#### Air Travel

Yes, passengers are permitted to transit/transfer through Brunei International Airport en-route to their final destination. Transit/Transfer passenger are required to adhere to the following requirements:

- (i). Be fully vaccinated;
- (iii). Adhere to any other requirements enforced by the destination country.

### A.5.2 Are transit/transfer passengers allowed to leave the airport while transiting through Brunei International Airport?

#### Air Travel

Yes, Transit/Transfer passengers who intend to clear immigration upon arrival at Brunei International Airport to enter Brunei Darussalam and check-in again for their onward flight to the destination country, are responsible for ensuring they fulfil all Brunei Darussalam's prevailing entry and exit requirements.

### A.5.3 Are travellers allowed to transit through Brunei Darussalam via land & sea?

#### Land & Sea Travel

Yes, travellers are allowed to transit through Brunei Darussalam via land & sea for any purpose. Transit travel by crossing through Brunei Darussalam starting from one control post (upon entry) to other control post (upon exit) is permitted provided that it is carried out on the same day / date and all entry and exit requirements are complied with, except requirement on obtaining Travel Medical Insurance with COVID-19 coverage.

**A.6****VISA****A.6.1 Are travellers required to apply for Visa to enter Brunei Darussalam?**

Any foreign nationals who are required to obtain Entry Visa for entry into Brunei Darussalam must first obtain appropriate Visa such as Employment Visa, Dependent Visa, Social Visit Visa, Professional Visit Visa and Business Visa in accordance with prevailing regulations.

PURPOSE OF ENTRY	VISA REQUIREMENT
<b>Employment</b>	Yes, visa is required except for Malaysia and Singapore nationality.  **Malaysia and Singapore nationals are required to have employment approval letter issued by the Department of Immigration and National Registration.
<b>Professional/Business visit</b>	Yes
<b>Eligible dependent</b>	Yes, visa is required except for Malaysia and Singapore nationality.  **Malaysia and Singapore nationals are required to obtain dependent approval letter issued by the Department of Immigration and National Registration.
<b>Student</b>	Yes
<b>Social visit</b>	Visa is required if the nationality is not from visa-exempted countries

**A.6.2 How long can social visitors stay in Brunei Darussalam?**

They are allowed to stay in Brunei Darussalam according to the validity period of their pass endorsed in the passport.

**A.6.3 Can visitors apply for extension of the duration of their stay in Brunei Darussalam?**

Visitors may submit application to extend their duration of stay in Brunei Darussalam. However, this is subject to further assessment by relevant authorities. Visitor is advised to refer to the Department of Immigration and National Registration on the request for extension of stay in Brunei Darussalam.

**A.6.4 How can I apply for a Visa?**

With the continuously evolving COVID-19 situation, traveller is advised to follow updates on Counter Service Information from time to time on the Department of Immigration and National Registration website: [www.immigration.gov.bn](http://www.immigration.gov.bn)

**A.6.5 Do Malaysians and Singaporeans need a Re-entry Visa?**

Malaysia and Singapore nationals do not need Re-entry Visa. However, they are required to submit application to the Department of immigration and National Registration should they wish to extend the validity of their immigration passes (if expired) once they re-enter Brunei Darussalam.

However, any foreign nationals who are currently residing in Brunei Darussalam under employment pass, visit pass (social, professional and business), student pass, dependent pass and intend to exit the country temporarily and re-enter Brunei Darussalam, therefore they are required to secure Re-Entry Visa before intended travel date. This requirement only applies to foreigners whose nationality is required to have a Re-entry Visa.

## POST-ARRIVAL REQUIREMENTS

B.1	POST-ARRIVAL COVID-19 TEST				
B.1.1	<p><b>Am I required to undergo post-arrival COVID-19 tests?</b></p> <p>For arrival in Brunei Darussalam via air, land &amp; sea from 15 June 2022 onwards:</p> <ul style="list-style-type: none"><li>Fully vaccinated travellers are <u>no longer required</u> to undergo post-arrival COVID-19 tests. Therefore, fully vaccinated travellers do not need to make payment for post-arrival COVID-19 tests.</li><li>Only unvaccinated travellers are <u>required</u> to undergo ART on Day of Arrival (Day 1) and RT-PCR test on Day 3. They are required to undergo mandatory self-isolation at home residence or hotel residence until receipt of negative result for RT-PCR test taken on Day 3. RT-PCR test can be taken at clinic centres that provide RT-PCR swab services, which can be found via link: <a href="https://www.pmo.gov.bn/EPG/Perjalanan.aspx">https://www.pmo.gov.bn/EPG/Perjalanan.aspx</a></li></ul> <p>Note: For cross-border travel through land and sea, post-arrival COVID-19 tests are also not required for those who travel for the purpose of work or school and commute travels for the aforementioned purposes, transit travel and emergency services (such as ambulances, police and military).</p>				
B.1.2	<p><b>How do I make payment for post-arrival COVID-19 tests?</b></p> <p>For arrival in Brunei Darussalam via air, land &amp; sea from 15 June 2022 onwards:</p> <ul style="list-style-type: none"><li>Only unvaccinated travellers are <u>required</u> to undergo ART on Day of Arrival (Day 1) and RT-PCR test on Day 3. Online payment for post-arrival COVID-19 tests which cost BND\$100.00 can be made via: <a href="http://www.healthinfo.gov.bn/travel">www.healthinfo.gov.bn/travel</a></li></ul>				
B.1.3	<p><b>Will ART kit be provided to travellers upon arrival or do they need to purchase ART kits before arriving at the Brunei International Airport or land/sea control post?</b></p> <table border="1"><thead><tr><th data-bbox="201 1032 1474 1070">Air Travel</th></tr></thead><tbody><tr><td data-bbox="201 1070 1474 1149">For unvaccinated travellers who are required to undergo post-arrival COVID-19 tests, ART kit will be provided upon arrival at Brunei International Airport.</td></tr><tr><th data-bbox="201 1149 1474 1205">Land &amp; Sea Travel</th></tr><tr><td data-bbox="201 1205 1474 1279">For unvaccinated travellers who are required to undergo post-arrival COVID-19 tests, ART kit will be provided by Port Health at land/sea control post.</td></tr></tbody></table>	Air Travel	For unvaccinated travellers who are required to undergo post-arrival COVID-19 tests, ART kit will be provided upon arrival at Brunei International Airport.	Land & Sea Travel	For unvaccinated travellers who are required to undergo post-arrival COVID-19 tests, ART kit will be provided by Port Health at land/sea control post.
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B.1.4	<p><b>How do unvaccinated travellers receive their post-arrival RT-PCR test result?</b></p> <p>Result for post-arrival COVID-19 test will be received via SMS. The result can also be found on the BruHealth App.</p>				
B.1.5	<p><b>I do not have Bru-HIMS number (Brunei Healthcare Information Management System) number and as an unvaccinated traveller, I am required to undergo RT-PCR test on Day 3 which needs Bru-HIMS number. How do I apply for Bru-HIMS?</b></p> <p>If an unvaccinated traveller does not have Bru-HIMS (Brunei Darussalam Healthcare Information and Management System) number which is needed to undergo post-arrival RT-PCR test in Brunei Darussalam, registration for Bru-HIMS can be made by focal or traveller's sponsor on behalf of the traveller at a Government Health Clinic or Government Hospital in Brunei Darussalam.</p>				
B.1.6	<p><b>What should travellers do if they do not receive their post-arrival RT-PCR test via SMS result?</b></p> <p>Result for post-arrival COVID-19 test will be received via SMS. The result can also be found on the BruHealth App. Should you experience any further issues, please contact Health Advice Line 148 for assistance.</p>				
B.1.7	<p><b>What should travellers do if they test positive for COVID-19?</b></p> <p>Should a traveller be tested positive for COVID-19, they will be required to undergo a period of isolation at home residence or hotel accommodation in compliance with existing health protocols.</p>				
B.1.8	<p><b>I am a civil servant returning to Brunei Darussalam from Government-sponsored official travel and I am required to undergo post-arrival COVID-19 tests (as an unvaccinated traveller). Am I exempted from being required to pay for post-arrival COVID-19 tests?</b></p>				

Civil servants returning to Brunei Darussalam from Government-sponsored official travel are exempted from being required to pay for any post-arrival COVID-19 tests. The traveller must show valid supporting document which states that they are on Government-sponsored official travel.

#### **B.1.9 Are Transport Operators required to undergo scheduled ART testing?**

##### **Land & Sea Travel**

Transport operators are no longer required to undergo scheduled ART testing. However, they are advised to do their own ART tests from time to time, and if they have symptoms or signs of infection or become a close contact to a positive case.

### **B.2**

#### **MANDATORY SELF-ISOLATION**

#### **B.2.1 Where can I serve my mandatory self-isolation (if required) after arriving in Brunei Darussalam?**

Unvaccinated travellers may serve their mandatory self-isolation at home residence or hotel accommodation.

#### **B.2.1 I have booked hotel accommodation to serve my mandatory self-isolation (required for unvaccinated individuals). Can I cancel my hotel booking in order to serve my mandatory self-isolation at home residence instead?**

Yes, you may cancel your booking. Please contact Hotel or Booking agency to make any cancellation.

### **B.3**

#### **TRANSPORTATION**

#### **B.3.1 Am I allowed to use public transportation while in Brunei Darussalam?**

Yes, you may use public transportation while in Brunei Darussalam.

However, unvaccinated travellers are not allowed to use public transportation if they are currently serving mandatory self-isolation. They may use public transportation after completing mandatory self-isolation period.

### **B.4**

#### **DURING STAY IN BRUNEI DARUSSALAM**

#### **B.4.1 What health protocols do travellers need to adhere to while in Brunei Darussalam?**

During their stay in Brunei Darussalam, travellers must adhere to the prevailing public health measures, which include requirements on wearing of masks and any other COVID-19 prevention measures relevant to the activities that they participate in or places that they visit in Brunei Darussalam.

#### **B.4.2 I feel unwell and I may need medical assessment. Which clinics or health centers can I visit while in Brunei Darussalam?**

Inbound travellers who become unwell and require medical assessment may go to any clinics/health centres as listed below. Travelers must adhere to the following requirements when visiting clinics / health centres:-

- Show BruHealth code and provide BruHIMS number at registration desk
- Declare as traveller
- Wear a mask
- Practice social distancing
- Bring cash (in Brunei Dollars) for payment purposes
- Bring original Passport or ID

**Brunei Muara District** - Berakas Health Centre / Pengkalan Batu Health Centre

**Tutong District** - Sungai Kelugos Clinic

**Belait District** - SARI, Suri Seri Begawan Hospital

**Temburong District** - Flu Clinic, PIHM Hospital, Temburong

However, for any medical emergencies, travelers need to call 991 or go to Emergency Department in government hospitals.

## EXIT REQUIREMENTS

C.1	TRAVEL PURPOSE
C.1.1	<b>Am I allowed to exit Brunei Darussalam for non-essential purpose?</b>
	Outbound travellers may exit Brunei Darussalam via air, land & seal for any purpose, subject to any requirements enforced by the destination country.
C.2	COVID-19 VACCINATION
C.2.1	<b>What is the COVID-19 vaccination requirement for outbound travel from Brunei Darussalam?</b>
	<b>Air Travel</b>
	<ul style="list-style-type: none"> <li>Brunei citizens and permanent residents aged 12 years and above are required to be fully vaccinated (Appendix I) for outbound travel from Brunei Darussalam.                             <ul style="list-style-type: none"> <li>Definition of "fully vaccinated" for Brunei citizens and permanent residents is to have at least three (3) doses of COVID-19 vaccination or if they have not received the third dose, they have obtained their second dose of COVID-19 vaccination no more than three (3) months prior to the date of departure from the country.</li> </ul> </li> <li>Brunei citizens and permanent residents below 12 years old are <u>exempted</u> from being required to fulfill above vaccination requirement, subject to any other requirements enforced by the destination country.</li> <li>Unvaccinated Brunei citizens and permanent residents may travel out of Brunei Darussalam. However, they are required to present Certificate of medical exemption for COVID-19 vaccination.</li> <li>Foreign nationals (regardless of vaccination status) are <u>permitted</u> to travel out of Brunei Darussalam. However, they must fulfill vaccination requirement to enter / return to Brunei Darussalam.</li> </ul> <p style="color: #4f81bd; font-style: italic; margin-top: 10px;">*Individual who has proof of COVID-19 recovery certificate are exempted from the above vaccination requirement for a period of 6 weeks from the date of infection.</p>
C.2.2	<b>I am medically unfit to be vaccinated. Am I allowed to travel out of Brunei Darussalam ?</b>
	<b>Air Travel</b>
	<p>Unvaccinated travellers may travel out of Brunei Darussalam. They are required to present certificate of medical exemption for COVID-19 vaccination.</p> <p style="color: #c00000; font-style: italic; margin-top: 10px;">*Medical exemption for COVID-19 vaccination may be obtained from medical health centers on the basis of medical contraindications, or other reasons such as having recovered from COVID-19 six (6) weeks prior.</p>

**C.3****COVID-19 TESTS****C.3.1****Are outbound travellers required to undergo pre-departure COVID-19 test?**

Please check requirements for entry into the respective Destination Country. Before exiting Brunei Darussalam, outbound traveller may undergo RT-PCR test (if required by the destination country) at the following health centers or private health clinics:

**Klinik Noor Rohaya (Appointment Only)**

- No 1, Simpang 293, Jalan Pasir Berakas
- +673 2390282 / +673 8240282

**Jerudong Park Medical Center (Appointment Only)**

- Jerudong Park Medical Center,, BG3122
- +673 2611433

**Panaga Health Center (Appointment Only)**

- Jalan Utara, Panaga, Seria KB2933
- +673 8876454

**Klinik Dr Amir (Appointment Only)**

- No 204, Ground Floor, Bangunan Mohammad Yussof, KM2, Jalan Raja Isteri Pengiran Anak Saleha, BA1712, Bandar Seri Begawan
- +673 2336801 / +673 2222500 / +673 3337850

**UNI Clinic (Appointment Only)**

- No 5, Simpang 490, Jalan Muara, Kg Sg Hanching, BC2115
- +673 2335403 / +673 7325403

**Yong Clinic & Dispensary (Appointment Only)**

- No 27, Ground Floor Muhibbah Complex II, Jalan Gadong, BE3919
- +673 2424301

**Kare Medical Clinic (Appointment Only)**

- Ground Floor, Block D, Unit 1, Kiarong Complex, Lebuhraya Sultan Hassanal Bolkiah, Kiarong BE1318
- +673 2455021 / +673 7305973 (WhatsApo)

**C.Y.Lim Clinic (Appointment Only)**

- Block J, No. 16 Ground Floor, Abdul Razak Complex Gadong, BE3519
- +673 2449488 / +673 8913468

For ART test, outbound traveller may undergo ART (if required by the destination country) at certified ART centers recognized by Ministry of Health, Brunei Darussalam. List of certified ART centers can be found via the link:

<https://www.moh.gov.bn/Shared%20Documents/2019%20ncov/Pusat-pusat%20pesijilan%20ART%201%20December%202021.pdf>

**Note:**

Clinic listed above may no longer offer RT-PCR swab test services at short notice. Travellers are advised to contact the clinic before making any appointment.

**C.4****E-REGISTER REGISTRATION****C.4.1****How do I complete e-Register Registration before travelling out of Brunei Darussalam?**

To allow ease of communications in the event that assistance is required during emergency or crisis, Brunei Citizens and Permanent Residents are required to complete online registration via e-Register system (<http://www.mfa.gov.bn/Pages/eRegister.aspx>) at Ministry of Foreign Affairs (MFA) website before exiting Brunei Darussalam.



## OTHER REQUIREMENTS

<b>D.1 TRAVEL MEDICAL INSURANCE WITH COVID-19 COVERAGE</b>	
<b>D.1.1</b>	<b>Am I required to obtain Travel Medical Insurance with COVID-19 coverage prior to departure to Brunei Darussalam?</b> <p>Foreign nationals who will enter Brunei Darussalam for short-visit purpose, in which the duration of stay in Brunei Darussalam is less than 90 days are required to obtain Travel Medical Insurance with COVID-19 coverage (minimum coverage of BND\$20,000). The insurance must be valid for the duration of their stay in Brunei Darussalam.</p>
<b>D.1.2</b>	<b>Am I required to obtain Travel Medical Insurance with COVID-19 coverage prior to exiting Brunei Darussalam?</b> <p>Brunei Citizens and Permanent Residents exiting Brunei Darussalam for short-visit purpose are required to obtain Travel Medical Insurance with COVID-19 coverage (minimum coverage of BND\$20,000). The insurance must be valid for the duration of their stay in the foreign country.</p>
<b>D.1.3</b>	<b>What is the minimum coverage required for Travel Medical Insurance with COVID-19 coverage?</b> <p>The minimum coverage required for Travel Medical Insurance with COVID-19 coverage is BND\$20,000.</p>
<b>D.1.4</b>	<b>How long should the coverage period be for the Travel Medical Insurance?</b> <p>The Travel Medical Insurance must be valid for the duration of stay in Brunei Darussalam.</p>
<b>D.1.5</b>	<b>Who are exempted from obtaining Travel Medical Insurance with COVID-19 coverage before departure to/exiting Brunei Darussalam?</b> <p>The following travellers are exempted from being required to obtain Travel Medical Insurance with COVID-19 coverage:</p> <ul style="list-style-type: none"><li>(i) Brunei Citizens and Permanent Residents returning to Brunei Darussalam.</li><li>(ii) Foreign nationals who will be entering in Brunei Darussalam for the purpose of long-term visit such as employment, studying or as eligible dependent.</li><li>(iii) Brunei Citizens and Permanent Residents who are travelling overseas for employment, studies as eligible dependents or hold a long-term visa/immigration pass in the destination country.</li><li>(iv) Permanent Residents who are traveling to their country of nationality.</li><li>(v) Civil servants who are travelling for Government-sponsored official travel. Civil servants must show valid supporting document which states that they are on a Government-sponsored official travel.</li><li>(vi) Individuals who travel via land &amp; sea for the purpose of work or school and commute travels for the aforementioned purposes, transit travel and emergency services (such as ambulances, police and military).</li><li>(vii) Transport Operators</li></ul>
<b>D.1.6</b>	<b>How do I purchase Travel Medical Insurance with COVID-19 coverage before departure to Brunei Darussalam?</b> <p>You may purchase Travel Medical Insurance from Brunei-based or overseas insurer. List of Brunei-based insurers that offer Travel Medical Insurance products may be found on: <a href="https://www.pmo.gov.bn/EPG/Perjalanan.aspx">https://www.pmo.gov.bn/EPG/Perjalanan.aspx</a></p>
<b>D.1.7</b>	<b>Am I required to show proof of purchase for Travel Medical Insurance (with COVID-19 coverage) prior to departure from Brunei Darussalam?</b> <p>For short-term visitors (foreign nationals) who are required to obtain Travel Insurance Medical Insurance with COVID-19 coverage prior to entry into Brunei Darussalam, they must have the insurance certificate as proof before travelling to Brunei Darussalam.</p> <p>Insurance certificate may either be produced in digital format or hardcopy depending on respective insurance/takaful companies.</p>
<b>D.1.8</b>	<b>Is Group Insurance for companies accepted for entry into Brunei Darussalam?</b>

Yes, if the Group Insurance covers Travel and Medical expenses for COVID-19 with a minimum of BND\$20,000 coverage. This will depend on the terms and conditions of coverage stated in the insurance/takaful policy.

**D.1.9 I am travelling into Brunei Darussalam with my family. Is there a Group Insurance available?**

Underwriting procedures will vary from insurance/takaful providers respectively. Please refer to your insurance/takaful provider.

Further announcements will be made if there are new products being introduced or any enhancements are made to the available product.

**D.1.10 How will I receive a copy of the insurance certificate?**

Copy of the insurance certificate may be provided in digital format or hardcopy depending on the respective insurance/takaful companies.

**D.1.11 I do not have a Bruneian Identification Card. Can I still purchase a travel medical insurance from Brunei-based insurer?**

Underwriting procedures will vary for each insurance/takaful provider. In principle travelers will need to provide proof of identity (i.e. a passport, travel document) to purchase the insurance. Please refer to your insurance/takaful providers.

**D.1.12 What does the Travel Medical Insurance with COVID-19 coverage cover?**

Coverages will vary for each insurance/takaful provider. In principle travelers will be provided with the following benefits, among others:

1. Emergency Medical and Emergency Medical Transportation Benefits;
2. Trip Cancellation Benefits – For e.g., trip is cancelled as traveler, family member or traveling companion have COVID-19 related illness or required to undergo quarantine.
3. Trip Interruption Benefits – For e.g., trip is interrupted as traveler, family member or travelling companion have COVID-19 related illness or required to undergo quarantine
4. Travel Delay Benefits – For e.g., trip is delayed as traveler, family member or travelling companion is denied boarding due to being suspected to have COVID-19 infection.

Terms, conditions and exclusions will apply. Availability of COVID-19 coverage endorsement, including specific benefits and coverage vary for each insurance/takaful provider. Products may not include all benefits or coverages described. Benefits given may also not cover the full cost of the loss. Insurance benefits are subject to maximum limits of liability, which may be subject to sub-limits and daily maximums.

Please review your insurance policy to understand what coverage is provided and what limits apply.

**D.1.13 How long will it take to process my Insurance application?**

Underwriting procedures will vary from insurance/takaful providers respectively. Please refer to your insurance/takaful provider.

**D.1.14 How can I claim from Insurance/Takaful company should I test positive for COVID-19?**

Claims procedure vary for each insurance/takaful provider. In principle, travelers will be provided with a twenty-four (24-hour) hotline to contact should such need arise. Please refer to your insurance/takaful provider for further information or any queries.

**D.1.15 How can I extend the period of my insurance coverage?**

Extending the period of coverage may require an endorsement. Underwriting procedures will vary from insurance/takaful providers respectively. Please refer to your insurance/takaful provider.

D.2	DOCUMENTATIONS
D.2.1	<b>What documents do I need to present for travel into/out of Brunei Darussalam?</b>
	<p>You must present documents as required by respective category of travel into or out of Brunei Darussalam for air, land and sea travel.</p> <p>Please refer to the Guidelines and Infographics for air, land &amp; sea travel which can be found on <a href="http://www.pmo.gov.bn/travelportal/Home.aspx">http://www.pmo.gov.bn/travelportal/Home.aspx</a> and <a href="https://www.pmo.gov.bn/EPG/infografik.aspx">https://www.pmo.gov.bn/EPG/infografik.aspx</a></p>

D.3	OTHERS
D.3.1	<b>Is there time limit for cross-border travel through land or sea?</b>
	<b>Land &amp; Sea Travel</b>
	Travellers/Transport Operators are no longer required to adhere to time limit for every trip.
D.3.2	<b>Are travellers/Transport Operators required to obtain necessary approval / permit / endorsement before proceeding to cross the border through land and sea?</b>
	<b>Land &amp; Sea Travel</b>
	Yes, Travellers/Transport Operators must first obtain necessary approval / permit / endorsement from relevant government agencies. Please check requirements and procedures that are enforced by respective Government agencies.
D.3.3	<b>What is Entry &amp; Exit Charge (CaP)?</b>
	<b>Land Travel</b>
	Any person who intends to leave or enter Brunei Darussalam through the land control posts (checkpoints) either via vehicle or as a pedestrian will be subjected to 'Caj Perkhidmatan' (CaP) with a charge rate of BND3.00 per person for a one-way trip. Application must be submitted to the Royal Customs and Excise Department through the Exit and Entry System (EES) that can be accessed via <a href="https://login.bdnsw.gov.bn/ees">https://login.bdnsw.gov.bn/ees</a>
D.3.4	<b>Am I required to obtain Entry Travel Pass for entry into Brunei Darussalam?</b>
	No, travellers are <b>no longer required</b> to obtain Entry Travel Pass for entry into Brunei Darussalam whether via air, land & sea.
D.3.5	<b>Am travellers/transport operators required to obtain Exit Approval before making outbound travel from Brunei Darussalam?</b>
	No, travellers/transport operators are <b>no longer required</b> to obtain Exit Approval before making outbound travel from Brunei Darussalam whether via air, land & sea.