



FREQUENTLY ASKED QUESTIONS (FAQ) BRUNEI DARUSSALAM

ENTRY AND EXIT REQUIREMENTS FOR AIR, LAND & SEA TRAVEL



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*Should there be any further enquiries, traveller may contact Darussalam hotline 123 or
e-mail enquiries to travelapplication@jpm.gov.bn*



ENTRY INTO BRUNEI DARUSSALAM



1.1

Am I allowed to travel into Brunei Darussalam for non-essential purpose?

Yes, travellers are allowed to enter Brunei Darussalam whether via air, land and sea for any purpose.



1.2

What is the COVID-19 vaccination requirement for inbound travel into Brunei Darussalam?

Effective 15 September 2022, Brunei Darussalam does not impose vaccination requirement for inbound travel into and outbound travel from Brunei Darussalam.



1.3

I have fully recovered from COVID-19 infection. Can I travel into Brunei Darussalam?

Yes, you may travel into Brunei Darussalam.



1.4

Can my unvaccinated children travel with me?

Yes, your children (regardless of vaccination status) may travel into Brunei Darussalam.

Effective 15 September 2022, Brunei Darussalam does not impose vaccination requirement for inbound travel into and outbound travel from Brunei Darussalam. However, travellers are advised to check the requirements imposed by country of departure, including vaccination requirement.



1.5

Are persons who are medically unfit to be vaccinated allowed to travel into Brunei Darussalam?

Yes, you may travel into Brunei Darussalam regardless of your vaccination status.

Effective 15 September 2022, Brunei Darussalam does not impose vaccination requirement for inbound travel into and outbound travel from Brunei Darussalam. However, travellers are advised to check the requirements imposed by country of departure, including vaccination requirement.



1.6

Are inbound travellers required to undergo pre-departure COVID-19 tests?

Inbound travellers are not required to undergo COVID-19 tests prior to departure to Brunei Darussalam.



1.7

Are inbound travellers required to undergo post-arrival COVID-19 tests?

Effective 15 September 2022, all inbound travellers (regardless of vaccination status) do not need to undergo COVID-19 tests after arrival in Brunei Darussalam.





1.8 Are travellers required to submit Declaration Form?

No. Effective 15 September 2022, travellers are no longer required to submit Arrival Declaration Form before departure to Brunei Darussalam.



1.9 Are travellers required to obtain Entry Travel Pass for entry into Brunei Darussalam?

No. Inbound travellers are no longer required to obtain Entry Travel Pass for entry into Brunei Darussalam as non-essential travel into Brunei Darussalam (via air, land & sea) is already permitted.

Are travellers required to apply for Visa to enter Brunei Darussalam? How can I apply for Visa?



1.10 Foreign nationals are advised to check Visa requirements before entering Brunei Darussalam in accordance with regulations that are currently enforced.

Foreign nationals may refer to Ministry of Foreign Affairs website for latest Visa requirements: <https://www.mfa.gov.bn/Pages/Visa-Information.aspx>

Can visitors apply for extension of the duration of their stay in Brunei Darussalam?



1.11 Visitors may submit application to extend the duration of their stay in Brunei Darussalam, subject to further assessment by relevant authorities. Visitor is advised to refer to the Department of Immigration and National Registration on such request.

Tel: +673 2381107 / +673 2382108 / +673 2383106 / +673 2382430
E-mail: info@immigration.gov.bn
Website: <http://www.immigration.gov.bn/Theme/Home.aspx>



1.12 Are travellers/transport operators required to obtain any approval / permit / endorsement before proceeding to cross the border via land or sea?

Yes, travellers / transport operators must obtain necessary approval / permit / endorsement required by respective Government agencies. Please check requirements currently enforced by respective Government agencies.



1.13 Are travellers/transport operators required to undergo scheduled ART testing?

No, travellers or transport operators are not required to undergo post-arrival COVID-19 tests and scheduled ART testing. However, they are advised to take ART test should they have symptoms of COVID-19 infection or become close contact to a positive COVID-19 case.





What health protocols do travellers need to adhere to while in Brunei Darussalam?

1.14

During their stay in Brunei Darussalam, travellers must adhere to prevailing public health measures, including any COVID-19 prevention measures relevant to the activities that they participate in or places that they visit in Brunei Darussalam.

I feel unwell and I need medical assessment. Which clinic/health centers can I visit while in Brunei Darussalam?



1.15

Travellers who become unwell while staying in Brunei Darussalam may visit clinic/health center listed below:

Brunei Muara District : [Berakas Health Centre](#) / [Pengkalan Batu Health Centre](#)

Tutong District : [Sungai Kelugoc Clinic](#)

Belait District : [SARI, Suri Seri Begawan Hospital](#)

Temburong District : [Flu Clinic, Pengiran Isteri Hajah Mariam \(PIHM\) Hospital, Temburong](#)

However, for any medical emergency cases, travellers should call 911 or present themselves at the Emergency Department in Government hospital.



What should travellers do if they test positive for COVID-19?

1.16

Should a traveller be tested positive for COVID-19, they will be required to undergo isolation at home residence or hotel accommodation in compliance with existing health protocols.



TRANSIT THROUGH BRUNEI DARUSSALAM



2.1

Are travellers allowed to transit through Brunei International Airport en-route to the final destination?

Yes. Travellers are permitted to transit/transfer through Brunei International Airport en-route to their destination country.



2.2

Are passengers allowed to leave the airport while transiting through Brunei International Airport?

Yes. Transit/transfer passengers who intend to clear immigration upon arrival at Brunei International Airport to enter Brunei Darussalam and check-in again for their onward flight to the destination country, must ensure they fulfill all Brunei Darussalam's prevailing entry and exit requirements.

Transit/transfer passengers are advised to check Brunei Darussalam's entry/exit requirements and transit/transfer requirements imposed by country of departure or destination country (if applicable).



2.3

Are travellers allowed to transit through Brunei Darussalam via land and sea?

Yes, travellers are allowed to transit through Brunei Darussalam via land and sea for any purpose.

Transiting through Brunei Darussalam via land and sea from one control post (upon entry) to other control post (upon exit) is permitted provided that it is carried out on the same day / date and all entry/exit requirements are complied with, except requirement on obtaining Travel Medical Insurance.

DEPARTURE FROM BRUNEI DARUSSALAM



3.1

Am I allowed to travel out of Brunei Darussalam?

Yes, you may travel out of Brunei Darussalam. There are currently no travel restrictions imposed for outbound travel from Brunei Darussalam.

However, travellers must adhere to entry requirements and health protocols imposed by the countries they are travelling to and comply with all inbound travel requirements upon return to Brunei Darussalam. Travellers are advised to check with the authorities of the destination country on any travel restrictions and entry requirements imposed on travellers departing from Brunei Darussalam.



3.2

What is the COVID-19 vaccination requirement for outbound travel from Brunei Darussalam?

Effective 15 September 2022, Brunei Darussalam does not impose vaccination requirement for inbound travel into dan outbound travel from Brunei Darussalam.

However, travellers advised to check entry requirements imposed by destination country, including vaccination requirement.

I am required to undergo COVID-19 test before departing from Brunei Darussalam. Where can I take COVID-19 test in Brunei Darussalam?

Outbound travellers may book appointment with the following clinics to undergo RT-PCR test:

<p>Klinik Noor Rohaya</p> <ul style="list-style-type: none">○ No. 1, Simpang 293, Jalan Pasir Berakas○ +673 2390282 / +673 8240282	<p>UNI Clinic</p> <ul style="list-style-type: none">○ No. 5, Simpang 490, Jalan Muara, Kg Sungai Hanching, BC 2115○ +673 2335403 / +673 7325403
<p>Jerudong Park Medical Center</p> <ul style="list-style-type: none">○ Jerudong Park Medical Center, BG 3122○ +673 2611433	<p>Yong Clinic & Dispensary</p> <ul style="list-style-type: none">○ No. 27, Ground Floor Muhibbah Complex II, Jalan Gadong, BE 3914○ +673 2424301
<p>Panaga Health Center</p> <ul style="list-style-type: none">○ Jalan Utara, Panaga, Seria, KB 2933○ +673 8876454	<p>Kare Medical Clinic</p> <ul style="list-style-type: none">○ Ground Floor, Block D, Unit 1, Kiarang Complex, Lebuhraya Sultan Hassanah Bolkiah, Kiarong BE 1318○ +673 2455021 / +673 7305973
<p>Klinik Dr Amir</p> <ul style="list-style-type: none">○ No. 204, Ground Floor, Bangunan Mohammad Yusof, KM2, Jalan Raja Isteri Pengiran Anak Saleha, BA 1712, Bandar Seri Begawan○ +673 2336801 / +673 2222500 / +673 3337850	<p>C.Y. Lim Clinic</p> <ul style="list-style-type: none">○ Block J, No 16, Ground Floor, Abdul Razak Complex, Gadong, BE 3519○ +673 2449488 / +673 8913468



3.3

Outbound travellers may undergo ART at certified ART centers recognized by the Ministry of Health (MOH), Brunei Darussalam. List of certified ART centers can be found via the link:

<https://www.moh.gov.bn/Shared%20Documents/2019%20ncov/Pusat-pusat%20pesijilan%20ART%201%20December%202021.pdf>

Please note that the clinic may no longer offer RT-PCR swab test services or ART services at short notice. Travellers are advised to contact the clinic before making any appointment.





3.4

How do I register my travel itinerary via Ministry of Foreign Affairs (MFA), Brunei Darussalam before exiting Brunei Darussalam?

To allow ease of communication in the event that assistance is required during emergency or crisis, Brunei Citizens and Permanent Residents must ensure they register their travel itinerary via e-Register on Ministry of Foreign Affairs (MFA) website:

<http://www.mfa.gov.bn/Pages/eRegister.aspx>.



3.5

How do I check Visa requirements before travelling out of Brunei Darussalam?

Travellers are advised to check Visa requirements of the countries they are travelling to before exiting Brunei Darussalam. Please check with travel agent, foreign embassies or refer to website of destination country for latest Visa requirements.



3.6

Do I need to apply for Exit approval before exiting Brunei Darussalam?

No. Travellers / Transport operators are no longer required to obtain Exit approval for outbound travel from Brunei Darussalam.



OTHER REQUIREMENTS

Do I need Travel Medical Insurance with COVID-19 coverage for inbound travel into and outbound travel from Brunei Darussalam?



4.1

Short-term visitors (Foreign nationals) must ensure they have obtained Travel Medical Insurance with COVID-19 coverage, with at least BND\$20,000 coverage. The insurance must be valid for the duration of their stay in Brunei Darussalam.

Brunei Citizens and Permanent Residents intending to travel for a short trip must ensure they have obtained Travel Medical Insurance with COVID-19 coverage, with at least BND\$20,000 coverage. The insurance must be valid for the duration of their stay in the destination country.

What is the minimum coverage required for Travel Medical Insurance with COVID-19 coverage?



4.2

The minimum coverage required for Travel Medical Insurance with COVID-19 coverage is BND\$20,000.

However, insurance requirements set by other countries may vary. Travellers are advised to check entry requirements of the destination country.

How long should the coverage period be for the Travel Medical Insurance?



4.3

The Travel Medical Insurance (with COVID-19 coverage) must be valid for the duration of stay in Brunei Darussalam and foreign country.

Which individuals are exempted from obtaining Travel Medical Insurance with COVID-19 coverage?

The following travellers are **exempted** from being required to obtain Travel Medical Insurance with COVID-19 coverage:



4.4

- (i) Brunei Citizens and Permanent Residents returning to this country.
- (ii) Foreign nationals entering Brunei Darussalam for the purpose of long-term visit such as employment, studying or as eligible dependent.
- (iii) Brunei Citizens and Permanent Residents travelling overseas for employment, for studies, as eligible dependents or hold a long-term visa/immigration pass in the destination country.
- (iv) Permanent Residents traveling to their country of nationality.
- (v) Civil servants travelling on an official travel sponsored by the Government of Brunei Darussalam.
- (vi) Individuals who travel via land & sea for the purpose of work or school and commute travels for the aforementioned purposes, transit travel and emergency services (such as ambulances, police and military).
- (vii) Transport Operators.

How do I purchase Travel Medical Insurance with COVID-19 coverage ?



4.5

You may purchase Travel Medical Insurance from Brunei-based or overseas insurer. List of Brunei-based insurers that offer Travel Medical Insurance products may be found on: <https://www.pmo.gov.bn/EPG/Perjalanan.aspx>





4.6

Am I travelling into Brunei Darussalam with my family. Is there Group Insurance available?

Underwriting procedures will vary from insurance/takaful providers respectively. Please refer to your insurance/takaful provider.



4.7

Is Group Insurance for companies accepted?

Yes, the Group Insurance can be accepted if it covers Travel and Medical expenses for COVID-19 with a minimum of BND\$20,000 coverage. This will depend on the terms and conditions of coverage stated in the insurance/takaful policy.



4.8

How will I receive a copy of the insurance certificate?

Insurance certificate may either be produced in digital format or hardcopy depending on respective insurance/takaful companies.



4.9

I do not have a Bruneian Identification Card. Can I still purchase Travel Medical Insurance from Brunei-based insurer?

Underwriting procedures will vary for each insurance/takaful provider. In principle travelers will need to provide proof of identity (i.e. a passport, travel document) to purchase the insurance. Please refer to your insurance/takaful providers.

What does the Travel Medical Insurance with COVID-19 coverage cover?

Coverages will vary for each insurance/takaful provider. In principle travelers will be provided with the following benefits, among others:

1. Emergency Medical and Emergency Medical Transportation Benefits;
2. Trip Cancellation Benefits
For e.g., trip is cancelled as traveler, family member or traveling companion have COVID-19 related illness or required to undergo quarantine.
3. Trip Interruption Benefits
For e.g., trip is interrupted as traveler, family member or travelling companion have COVID-19 related illness or required to undergo quarantine
4. Travel Delay Benefits
For e.g., trip is delayed as traveler, family member or travelling companion is denied boarding due to being suspected to have COVID-19 infection.



4.10

Terms, conditions and exclusions will apply. Availability of COVID-19 coverage endorsement, including specific benefits and coverage vary for each insurance/takaful provider. Products may not include all benefits or coverages described. Benefits given may also not cover the full cost of the loss. Insurance benefits are subject to maximum limits of liability, which may be subject to sub-limits and daily maximums.

Please review your insurance policy to understand what coverage is provided and what limits apply.





4.11

How can I claim from Insurance/Takaful company should I test positive for COVID-19?

Claims procedure vary for each insurance/takaful provider. In principle, travelers will be provided with a twenty-four (24-hour) hotline to contact should such need arise. Please refer to your insurance/takaful provider for further information or any queries.



4.12

How can I extend the period of my insurance coverage?

Extending the period of coverage may require an endorsement. Underwriting procedures will vary from insurance/takaful providers respectively. Please refer to your insurance/takaful provider.



4.13

What is Exit and Entry charge?

Any person who intends to leave or enter Brunei Darussalam through land control posts (Checkpoints) either via vehicle or as a pedestrian will be subjected to 'Caj Perkhidmatan' (CaP) with a charge rate of BND\$3.00 per person for a one-way trip.

Application must be submitted to the Royal Customs and Excise Department (RCED) through Exit and Entry System (EES) that can be accessed via: <https://login.bdnsw.gov.bn/ees>



4.14

What should travellers do in order to ensure smooth journey?

To ensure smooth journey, travellers must ensure they have all valid travel documents with them and comply with all entry and exit requirements as well as health protocols.

