



**FREQUENTLY ASKED QUESTIONS (FAQ)**  
**ENTRY & EXIT REQUIREMENTS FOR AIR TRAVEL**  
**DURING EARLY ENDEMIC PHASE**  
**BRUNEI DARUSSALAM**

SECTIONS		
<b>PRE-DEPARTURE REQUIREMENTS</b>		<b>PAGE</b>
<b>1</b>	COVID-19 Vaccination	2
<b>2</b>	Travel History	3
<b>3</b>	Pre-Departure COVID-19 Test	3
<b>4</b>	E-Health Arrival Declaration Form	3
<b>5</b>	BruHealth App	3
<b>6</b>	Transit	4
<b>POST-ARRIVAL REQUIREMENTS</b>		<b>PAGE</b>
<b>7</b>	Post-Arrival COVID-19 Test	5-6
<b>8</b>	Mandatory Self-isolation	6-7
<b>EXIT REQUIREMENTS</b>		<b>PAGE</b>
<b>9</b>	Vaccination	8
<b>10</b>	COVID-19 Test	8-9
<b>11</b>	e-Register Registration	9
<b>OTHERS</b>		<b>PAGE</b>
<b>12</b>	Travel Medical Insurance With COVID-19 Coverage	10-12
<b>13</b>	Documentation	13
<b>14</b>	Visa	13-14
<b>15</b>	Travel Purpose	14
<b>16</b>	Transportation	14
<b>17</b>	During Stay in Brunei Darussalam	15
<b>HOTLINE</b>		
<b>120</b>	Travel Portal Hotline	
<b>148</b>	Health Advice Line	
<b>991</b>	Ambulance	

## PRE-DEPARTURE REQUIREMENTS

1	COVID-19 VACCINATION
1.1	<p><b>What are the criteria to be fully vaccinated?</b></p> <p>A traveller is fully vaccinated if the traveller fulfills the following requirements:</p> <ul style="list-style-type: none"> <li>• Have received a COVID-19 vaccine that has been granted WHO Emergency Use Listing; and</li> <li>• Individual has completed the full course of COVID-19 vaccination (1 dose for Johnson &amp; Johnson vaccine, 2 doses for all other vaccines).</li> </ul>
1.2	<p><b>I am fully vaccinated, will my children who are unvaccinated be able to travel with me?</b></p> <p>Yes, travellers under 18 who are not fully vaccinated will be treated as fully vaccinated if they are travelling with a group of all vaccinated adults. These travellers will follow the "Vaccinated Traveller Protocols".</p>
1.3	<p><b>Are persons who are medically unfit to be vaccinated allowed to travel to Brunei Darussalam?</b></p> <p>Brunei citizens and permanent residents are allowed to return to Brunei Darussalam regardless of their vaccination status and do not need to show proof of medical exemption for COVID-19 vaccination.</p> <p>Unvaccinated foreign nationals are not permitted to enter Brunei Darussalam. However, entry into Brunei Darussalam may be considered if they have certificate of medical exemption for COVID-19 vaccination in line with Brunei Darussalam's COVID-19 vaccine contraindication.</p>
1.4	<p><b>What must travelers present as their proof of vaccination upon check-in and arrival at the airport?</b></p> <p>Individual must present a certificate of proof of vaccination issued by a recognized health jurisdiction (preferably, digital vaccination record) or the WHO International Certificate of Vaccination (Yellow Book).</p> <p>Individuals vaccinated in Brunei Darussalam must show proof of vaccination on the BruHealth App.</p>
1.5	<p><b>I have fully recovered from COVID-19. When will I be allowed to travel to Brunei Darussalam?</b></p> <p>Individuals who have fully recovered from COVID-19 will be allowed to travel to Brunei Darussalam and must adhere to prevailing entry requirements.</p> <p>COVID-19 Recovered Travellers who have proof of infection in which the date of being tested COVID-19 positive does not exceed 90 days before departure date, are exempted from pre-departure RT-PCT test and mandatory self-isolation after arrival in Brunei Darussalam.</p>
1.6	<p><b>I am vaccinated with a COVID-19 vaccine that is not listed in WHO Emergency Use Listing. Will I be allowed to enter Brunei Darussalam?</b></p> <p>At the moment, only travelers who are fully vaccinated with COVID-19 vaccine listed in the WHO Emergency Use Listing are allowed to enter Brunei Darussalam.</p> <p>However, you may still travel to Brunei Darussalam via unvaccinated traveler protocols.</p>

2 TRAVEL HISTORY	
2.1	<p><b>Do I need to remain in country of departure for a certain period of time before travelling to Brunei Darussalam?</b></p> <p>For arrival in Brunei Darussalam on 6 May 2022 and onwards, travellers are not needed to remain in any country of departure for a certain period of time before travelling to Brunei Darussalam.</p>

3 PRE-DEPARTURE COVID-19 TEST	
3.1	<p><b>Are travelers required to undergo COVID-19 test before departing for Brunei Darussalam?</b></p> <p>Ye. All Inbound travellers are required to undergo RT-PCR test within 2 days before departure OR certified ART within 1 day before departure to Brunei Darussalam at a designated health centre recognised by the government of the country of departure and obtain negative result.</p>
3.2	<p><b>I have recently recovered from COVID-19. Do I still need to obtain a negative result of pre-departure RT-PCR test?</b></p> <p>COVID-19 Recovered Travellers who have proof of infection in which the date of being tested COVID-19 positive does not exceed 90 days before departure date are exempted from being required to undergo pre-departure RT-PCR test. However, they are required to adhere to other pre-departure requirements.</p>

4 E- HEALTH ARRIVAL DECLARATION FORM	
4.1	<p><b>How can I submit E-Health Arrival Declaration Form?</b></p> <p>You may complete and submit E-Health Arrival Declaration Form not more than 24 hours before departure to Brunei Darussalam via: <a href="http://www.pmo.gov.bn/travelportal">www.pmo.gov.bn/travelportal</a> or <a href="http://www.healthinfo.gov.bn/travel">www.healthinfo.gov.bn/travel</a></p>

5 BRUHEALTH APP	
5.1	<p><b>How do I download the BruHealth App?</b></p> <p>The BruHealth App can be downloaded from both the App Store (for Android) or Google Play (for iOS). Please visit the website: <a href="http://www.moh.gov.bn/SitePages/bruhealth.aspx">http://www.moh.gov.bn/SitePages/bruhealth.aspx</a> for more information about the BruHealth App.</p>
5.2	<p><b>Can non-Bruneian registered phone number be accepted for registration on BruHealth App?</b></p> <p>Yes, non-Bruneian phone number is accepted for registration on BruHealth App.</p>
5.3	<p><b>Can I change my SIM card to a local SIM card when I arrive in Brunei Darussalam?</b></p> <p>Yes, you may change your sim card to a local SIM card after you arrive in Brunei Darussalam.</p>
5.4	<p><b>Will local SIM cards be available at the Brunei International Airport?</b></p> <p>Yes, you may purchase local sim cards at telecom stores at the Brunei International Airport.</p>
5.5	<p><b>Must every traveler use the BruHealth App?</b></p> <p>Yes, all travelers must download and register on the BruHealth App if intending to travel to Brunei Darussalam.</p>

6	TRANSIT
6.1	<p data-bbox="233 199 1442 264"><b>Am I allowed to transit/transfer through Brunei International Airport en-route to the final destination?</b></p> <p data-bbox="233 277 1442 371">Passengers who intend to transit/transfer through Brunei International Airport en-route to their final destination are permitted. Transit/Transfer passenger are required to adhere to the following requirements:</p> <ul data-bbox="233 412 1442 539" style="list-style-type: none"> <li data-bbox="233 412 552 443">(i). Be fully vaccinated;</li> <li data-bbox="233 445 1442 510">(ii). Obtain negative result for RT-PCR test taken within 2 days before departure OR negative result for ART taken within 1 day before departure; and</li> <li data-bbox="233 512 1134 539">(iii). Adhere to any other requirements set by the destination country.</li> </ul>
6.2	<p data-bbox="233 566 1362 631"><b>Are transit/transfer passengers allowed to leave the airport during layover at the Brunei International Airport before travelling to destination county?</b></p> <p data-bbox="233 667 1442 732">No, transit/transfer passengers are not allowed to leave Brunei International Airport during layover before continuing their travel to the destination country.</p>

## POST-ARRIVAL REQUIREMENTS

7	POST-ARRIVAL COVID-19 TESTS																
7.1	<p data-bbox="236 277 879 309"><b>Where can I perform post-arrival COVID-19 tests?</b></p> <p data-bbox="660 320 1002 351" style="text-align: center;"><b>Effective Date: 6 May 2022</b></p> <ul data-bbox="236 371 1426 884" style="list-style-type: none"> <li data-bbox="236 371 1426 533"> <p><b>For fully vaccinated travellers:</b> Traveller will be provided with ART kits upon arrival at Brunei International Airport. Traveller will undergo ART upon arrival (Day of arrival is Day 1) and are also required to perform ART on Day 2 and Day 3 after arriving in Brunei Darussalam and upload the results on BruHealth App.</p> </li> <li data-bbox="236 566 1426 696"> <p><b>For unvaccinated travellers:</b> Traveller will be provided with ART kit upon arrival at Brunei International Airport. Traveller is required to undergo ART upon arrival (Day of arrival is Day 1) and required to undergo RT-PCR test on Day 3 at health centers or private health clinics that offer RT-PCR services.</p> </li> <li data-bbox="236 730 1426 884"> <p><b>For COVID-19 Recovered Travellers:</b> COVID-19 Recovered Travellers who have proof of infection in which the date of being tested COVID-19 positive does not exceed 90 days before departure date are only required to undergo ART upon arrival. They will be provided with ART kit upon arrival at Brunei International Airport.</p> </li> </ul>																
7.2	<p data-bbox="236 904 1417 936"><b>How to make payment for post-arrival COVID-19 tests and how much is the payment cost?</b></p> <p data-bbox="236 965 1426 1028">For arrival in Brunei Darussalam on 6 May 2022 and onwards, payment costs for post-arrival COVID-19 test are as follows:</p> <table border="1" data-bbox="236 1055 1412 1397"> <thead> <tr> <th data-bbox="240 1061 336 1200">NO.</th> <th data-bbox="336 1061 756 1200">TRAVELLERS</th> <th data-bbox="756 1061 1147 1200">POST-ARRIVAL COVID-19 TESTS (Day 1 is Day of Arrival)</th> <th data-bbox="1147 1061 1407 1200">PAYMENT COST*</th> </tr> </thead> <tbody> <tr> <td data-bbox="240 1200 336 1261">1</td> <td data-bbox="336 1200 756 1261">Fully Vaccinated Travellers</td> <td data-bbox="756 1200 1147 1261">ART on Day 1, Day 2 &amp; Day 3</td> <td data-bbox="1147 1200 1407 1261">BND\$40.00</td> </tr> <tr> <td data-bbox="240 1261 336 1328">2</td> <td data-bbox="336 1261 756 1328">Unvaccinated travellers</td> <td data-bbox="756 1261 1147 1328">ART on Day 1 &amp; RT-PCR on Day 3</td> <td data-bbox="1147 1261 1407 1328">BND\$100.00</td> </tr> <tr> <td data-bbox="240 1328 336 1397">3</td> <td data-bbox="336 1328 756 1397">COVID-19 Recovered Travellers</td> <td data-bbox="756 1328 1147 1397">ART on Day 1 only</td> <td data-bbox="1147 1328 1407 1397">BND\$20.00</td> </tr> </tbody> </table> <p data-bbox="384 1413 1267 1469">*Payment can be made online on E-Health Arrival Declaration Form via <a href="http://www.pmo.gov.bn/travelportal">www.pmo.gov.bn/travelportal</a> or <a href="http://www.healthinfo.gov.bn/travel">www.healthinfo.gov.bn/travel</a></p>	NO.	TRAVELLERS	POST-ARRIVAL COVID-19 TESTS (Day 1 is Day of Arrival)	PAYMENT COST*	1	Fully Vaccinated Travellers	ART on Day 1, Day 2 & Day 3	BND\$40.00	2	Unvaccinated travellers	ART on Day 1 & RT-PCR on Day 3	BND\$100.00	3	COVID-19 Recovered Travellers	ART on Day 1 only	BND\$20.00
NO.	TRAVELLERS	POST-ARRIVAL COVID-19 TESTS (Day 1 is Day of Arrival)	PAYMENT COST*														
1	Fully Vaccinated Travellers	ART on Day 1, Day 2 & Day 3	BND\$40.00														
2	Unvaccinated travellers	ART on Day 1 & RT-PCR on Day 3	BND\$100.00														
3	COVID-19 Recovered Travellers	ART on Day 1 only	BND\$20.00														
7.3	<p data-bbox="236 1505 1169 1536"><b>What happens if travellers refuse to undergo post-arrival COVID-19 test?</b></p> <p data-bbox="236 1565 1426 1655">Post-arrival COVID-19 test is one of the requirements for entry into Brunei Darussalam. Traveller will be denied entry to Brunei Darussalam if they refuse to undergo post-arrival COVID-19 tests.</p>																
7.4	<p data-bbox="236 1671 1426 1733"><b>Will ART kit be provided to travellers upon arrival or do they need to purchase ART kits before arriving in Brunei International Airport?</b></p> <p data-bbox="236 1753 1251 1785">ART kit will be provided to travellers upon arrival at Brunei International Airport.</p>																
7.5	<p data-bbox="236 1800 975 1832"><b>Are children required to undergo post-arrival COVID-19?</b></p> <p data-bbox="236 1845 1410 1910">Yes, all travellers arriving in Brunei Darussalam (including children) are required to undergo post-arrival COVID-19 tests.</p>																
7.6	<p data-bbox="236 1917 1034 1948"><b>How will travellers receive their post-arrival RT-PCR test result?</b></p> <p data-bbox="236 1968 1410 2033">For travellers who are required to undergo post-arrival RT-PCR test, result for post-arrival RT-PCR test will be received via SMS. The result can also be found on the BruHealth App.</p>																

<b>7.7</b>	<b>What should travellers do if they do not receive their post-arrival RT-PCR test via SMS result?</b>
	For travelers who are required to undergo post-arrival RT-PCR test, travelers will receive their post-arrival RT-PCR test result via SMS. They may also check their post-arrival RT-PCR test result on the BruHealth App.  Should you experience any further issues, please contact Health Advice Line 148 for assistance.
<b>7.8</b>	<b>What should travellers do if they test positive for COVID-19?</b>
	Should a traveller be tested positive for COVID-19, they will be required to undergo a period of isolation in compliance with existing health protocols.
<b>7.9</b>	<b>Do travellers need to continue their self-isolation period after receipt of negative result for post-arrival RT-PCR test?</b>
	No. For travelers who are required to undergo post-arrival RT-PCR test, they do not need to continue their self-isolation period after receipt of negative result for the RT-PCR test.  Once travellers have been notified that they have tested negative for COVID-19, they can go about with their activities in Brunei Darussalam.
<b>7.10</b>	<b>Do fully vaccinated travelers need to undergo self-isolation if they test negative on their post-arrival ART?</b>
	No. Effective 6 May 2022, fully vaccinated travelers do not need to undergo self-isolation if they test negative on their post-arrival ART.
<b>7.11</b>	<b>I am a civil servant returning to Brunei Darussalam after travelling overseas for Government-sponsored official travel. Am I required to make payment for post-arrival COVID-19 test?</b>
	Civil servants returning to Brunei Darussalam after travelling overseas for Government-sponsored official travel are exempted from being required to pay for any post-arrival COVID-19 tests.  The traveller must show valid supporting document which states that they are on Government-sponsored official travel.

<b>8</b>	<b>MANDATORY SELF-ISOLATION</b>
<b>8.1</b>	<b>Where do I need to serve my mandatory self-isolation after arriving in Brunei Darussalam?</b>
	Inbound travellers who are required to serve mandatory self-isolation after arriving in Brunei Darussalam must serve their self-isolation at suitable accommodation which is either at home residence or hotel accommodation.  The accommodation must be declared via E-Health Arrival Declaration Form, which needs to be completed not more than 24 hours before departure to Brunei Darussalam.
<b>8.2</b>	<b>I am a COVID-19 Recovered Traveller. Do I need to serve mandatory self-isolation after arriving in Brunei Darussalam?</b>
	COVID-19 Recovered Travellers who have proof of infection in which the date of being tested COVID-19 positive does not exceed 90 days before departure date are exempted from being required to undergo mandatory self-isolation after arriving in Brunei Darussalam.
<b>8.3</b>	<b>Do I need to declare the accommodation in which I am staying in to serve my mandatory self-isolation?</b>
	Yes, travellers who are required to serve mandatory self-isolation after arriving in Brunei Darussalam must declare the address of their accommodation (home residence or hotel accommodation) via E-Health Arrival Declaration Form.

**8.4**

**I have made booking for hotel accommodation to serve my mandatory self-isolation after arriving in Brunei Darussalam. Can I cancel my booking and serve mandatory self-isolation at my home residence instead?**

Yes, all travellers arriving in Brunei Darussalam are allowed to serve their mandatory self-isolation either at hotel accommodation or home residence.

Please contact hotel representative / hotel management to make any cancellation or changes to your hotel booking.

## EXIT REQUIREMENTS

9	VACCINATION
9.1	<p><b>I have yet to be vaccinated. Am I allowed to travel out of Brunei Darussalam?</b></p> <p>Citizens and residents of Brunei Darussalam are permitted to exit Brunei Darussalam if they have received:</p> <ul style="list-style-type: none"> <li>(i) 2 doses of COVID-19 vaccine with the second dose administered not more than 3 months before departure date, OR</li> <li>(ii) Booster dose for COVID-19 vaccine.</li> </ul> <p><i>*Effective 15 May 2022, vaccination requirements for outbound travel is extended to citizens and residents of Brunei Darussalam aged 12 to 17 years.</i></p> <p>Traveller is advised to complete their full dose of COVID-19 vaccination or obtain Booster dose before exiting Brunei Darussalam. For more information, please refer to "Guidelines for exiting Brunei Darussalam via Air during early endemic phase".</p>
9.2	<p><b>I have been fully vaccinated. However, I have not obtained booster dose for COVID-19. Am I allowed to travel out of Brunei Darussalam?</b></p> <p>If the traveller has obtained the second dose of COVID-19 vaccination within 3 months before travel date, traveller would be permitted to make outbound travel.</p> <p>If the second dose was administered more than 3 months before departure date, traveller must obtain booster dose for COVID-19 vaccine before exiting the country.</p> <p>For more information, please refer to "Guidelines for exiting Brunei Darussalam via Air during early endemic phase".</p>
9.3	<p><b>I am medically unfit to be vaccinated. Am I allowed to travel out of Brunei Darussalam ?</b></p> <p>Unvaccinated travellers may exit Brunei Darussalam if they have certificate of medical exemption for COVID-19 vaccination.</p> <p>Above exemption may be obtained from medical health centers on the basis of medical contraindications, or other reasons such as having recovered from COVID-19 six (6) weeks prior.</p>

10	COVID-19 TEST				
10.1	<p><b>Where can outbound travellers undergo pre-departure COVID-19 test before exiting Brunei Darussalam?</b></p> <p>Before exiting Brunei Darussalam, outbound traveller may undergo RT-PCR test (if required by the destination country) at the following health centers or private health clinics:</p> <table border="1" data-bbox="236 1738 1422 2022"> <tbody> <tr> <td data-bbox="236 1738 794 1854"> <p><b>Klinik Noor Rohaya (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• No 1, Simpang 293, Jalan Pasir Berakas</li> <li>• +673 2390282 / +673 8240282</li> </ul> </td> <td data-bbox="794 1738 1422 1877"> <p><b>UNI Clinic (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• No 5, Simpang 490, Jalan Muara, Kg Sg Hanching, BC2115</li> <li>• +673 2335403 / +673 7325403</li> </ul> </td> </tr> <tr> <td data-bbox="236 1877 794 2022"> <p><b>Jerudong Park Medical Center (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• Jerudong Park Medical Center,, BG3122</li> <li>• +673 2611433</li> </ul> </td> <td data-bbox="794 1877 1422 2022"> <p><b>Lee Clinic and Dispensaries (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• C-1, Abdul Razak Complex, Gadong Centrepoint</li> <li>• +673 2428428 / +673 8128128</li> </ul> </td> </tr> </tbody> </table>	<p><b>Klinik Noor Rohaya (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• No 1, Simpang 293, Jalan Pasir Berakas</li> <li>• +673 2390282 / +673 8240282</li> </ul>	<p><b>UNI Clinic (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• No 5, Simpang 490, Jalan Muara, Kg Sg Hanching, BC2115</li> <li>• +673 2335403 / +673 7325403</li> </ul>	<p><b>Jerudong Park Medical Center (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• Jerudong Park Medical Center,, BG3122</li> <li>• +673 2611433</li> </ul>	<p><b>Lee Clinic and Dispensaries (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• C-1, Abdul Razak Complex, Gadong Centrepoint</li> <li>• +673 2428428 / +673 8128128</li> </ul>
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<p><b>Jerudong Park Medical Center (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• Jerudong Park Medical Center,, BG3122</li> <li>• +673 2611433</li> </ul>	<p><b>Lee Clinic and Dispensaries (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• C-1, Abdul Razak Complex, Gadong Centrepoint</li> <li>• +673 2428428 / +673 8128128</li> </ul>				



	<p><b>Panaga Health Center (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• Jalan Utara, Panaga, Seria KB2933</li> <li>• +673 8876454</li> </ul> <p><b>Klinik Dr Amir (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• No 204, Ground Floor, Bangunan Mohammad Yussof, KM2, Jalan Raja Isteri Pengiran Anak Saleha, BA1712, Bandar Seri Begawan</li> <li>• +673 2336801 / +673 2222500 / +673 3337850</li> </ul>	<p><b>Yong Clinic &amp; Dispensary (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• No 27, Grnd Flr Muhibbah Complex II, Jalan Gadong, BE3919</li> <li>• +673 2424301</li> </ul> <p><b>Kare Medical Clinic (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• Ground Floor, Block D, Unit 1, Kiarong Complex, Lebuhraya Sultan Hassanah Bolkiah, Kiarong BE1318</li> <li>• +673 2455021 / +673 7305973 (WhatsApo)</li> </ul> <p><b>C.Y.Lim Clinic (Appointment Only)</b></p> <ul style="list-style-type: none"> <li>• Block J, No. 16 Grnd Flr, Abdul Razak Complex Gadong, BE3519</li> <li>• +673 2449488 / +673 8913468</li> </ul>
	<p>For ART test, outbound traveller may undergo ART (if required by the destination country) at certified ART centers recognized by Ministry of Health, Brunei Darussalam. List of certified ART centers can be found via the link:</p> <p><a href="https://www.moh.gov.bn/Shared%20Documents/2019%20ncov/Pusat-pusat%20pesijilan%20ART%201%20December%202021.pdf">https://www.moh.gov.bn/Shared%20Documents/2019%20ncov/Pusat-pusat%20pesijilan%20ART%201%20December%202021.pdf</a></p>	

<b>11</b>	<b>E-REGISTER REGISTRATION</b>
<b>11.1</b>	<p><b>Do I need to complete e-Register Registration before travelling out of Brunei Darussalam?</b></p> <p>To allow ease of communications in the event that assistance is required during emergency or crisis, Brunei Citizens and Permanent Residents are required to complete online registration via e-Register system (<a href="http://www.mfa.gov.bn/Pages/eRegister.aspx">http://www.mfa.gov.bn/Pages/eRegister.aspx</a>.) at Ministry of Foreign Affairs (MFA) website before exiting Brunei Darussalam.</p>

## OTHERS

12	TRAVEL MEDICAL INSURANCE WITH COVID-19 COVERAGE
12.1	<p><b>Do travelers need to show proof of Travel Medical Insurance (with COVID-19 coverage) purchase before they travel to Brunei Darussalam?</b></p> <p>Yes, travellers will need to have the insurance certificate as proof before travelling to Brunei Darussalam. Insurance certificate may either be produced in digital format or hardcopy depending on the respective insurance/takaful companies.</p>
12.2	<p><b>Can travelers purchase the Travel Medical Insurance (with COVID-19 coverage) from the destination country?</b></p> <p>Yes, travellers may purchase Travel Medical Insurance (with COVID-19 coverage) from overseas insurer. However, travelers are encouraged to purchase the insurance from Brunei-based insurance/takaful companies.</p> <p>Traveller is advised to check the entry requirements of the destination country to ensure all requirements are fulfilled.</p>
12.3	<p><b>Where can I purchase Travel Medical Insurance (with COVID-19 coverage) in Brunei Darussalam?</b></p> <p>You may purchase Travel Medical Insurance (with COVID-19 coverage) from any insurance or takaful companies registered in Brunei Darussalam. List of insurance or takaful companies that offer Travel Medical Insurance with COVID-19 coverage products for inbound travellers and outbound travellers can be found on PMO Travel Portal (<a href="http://www.pmo.gov.bn/travelportal/Home.aspx">http://www.pmo.gov.bn/travelportal/Home.aspx</a>).</p> <p>You may also refer to further announcements from Brunei Insurance Takaful Association (BITA) providing latest updates to the general public at: Website: <a href="http://www.bita.org.bn">www.bita.org.bn</a> Instagram: <a href="https://www.instagram.com/contactus.bitag/">www.instagram.com/contactus.bitag/</a></p>
12.4	<p><b>Will I be required to obtain Travel Medical Insurance with COVID-19 coverage before departure to Brunei Darussalam?</b></p> <p>Foreign nationals who will be entering Brunei Darussalam for short visit purpose in which the duration of stay in Brunei Darussalam is less than 90 days are required to obtain Travel Medical Insurance with COVID-19 coverage (minimum coverage of BND\$50,000) either from Brunei-based or overseas insurer before travelling to Brunei Darussalam. The insurance must be valid for the duration of their stay in Brunei Darussalam.</p> <p>However, the following inbound travellers are exempted from being required to obtain Travel Medical Insurance with COVID-19 coverage:</p> <ol style="list-style-type: none"> <li>Brunei Citizens and Permanent Residents returning to Brunei Darussalam; and</li> <li>Foreign nationals who will be entering Brunei Darussalam for the purpose of long-term visit such as employment, studying or as eligible dependent.</li> </ol>
12.5	<p><b>Can I purchase my Travel Medical insurance with COVID-19 coverage from my preferred insurance company?</b></p> <p>Yes, you may purchase travel insurance with COVID-19 coverage from your preferred insurance or takaful company. The insurance must have a minimum coverage of BND\$50,000.</p>

12.6	<p><b>Must I purchase the Travel Medical Insurance product in Brunei Darussalam?</b></p> <p>No. You may purchase the Travel Medical Insurance either from Brunei-based or overseas insurer. If you purchase the insurance from the destination country, you are advised to check all entry requirements of the respective destination country to ensure that all requirements are fulfilled.</p> <p>You may check further announcements from Brunei Insurance Takaful Association (BITA) providing latest updates to the general public at:  Website: <a href="http://www.bifa.org.bn">www.bifa.org.bn</a>  Instagram: <a href="https://www.instagram.com/contactus.bifa/">www.instagram.com/contactus.bifa/</a></p>
12.7	<p><b>Is Group Insurance for companies accepted for entry into Brunei Darussalam?</b></p> <p>Yes, if the Group Insurance covers Travel and Medical expenses for COVID-19 with a minimum of \$50,000BND coverage. This will depend on the terms and conditions of coverage stated in the insurance/takaful policy.</p>
12.8	<p><b>I am a foreign worker and I have employment pass. Do I need to obtain Travel Medical Insurance with COVID-19 coverage for entry into Brunei Darussalam?</b></p> <p>No. Foreign nationals who will be staying in Brunei Darussalam for long term visit (for the purpose of employment, studying or as eligible dependents) are exempted from being required to obtain Travel Medical Insurance with COVID-19 coverage before entering Brunei Darussalam.</p> <p>Only foreign nationals who will be entering Brunei Darussalam for short visit purpose in which the duration of stay in Brunei Darussalam is less than 90 days are required to obtain Travel Medical Insurance with COVID-19 coverage (minimum coverage of BND\$50,000) either from Brunei-based or overseas insurer before travelling to Brunei Darussalam. The insurance must be valid for the duration of their stay in Brunei Darussalam.</p>
12.9	<p><b>How long should the coverage period be for the Travel Medical Insurance?</b></p> <p>The coverage period for the Travel Medical Insurance should be valid for the duration of stay in Brunei Darussalam or destination country.</p>
12.10	<p><b>Are Brunei citizens and permanent residents (yellow and purple IC holders) returning to Brunei Darussalam required to obtain Travel Medical Insurance with COVID-19 coverage?</b></p> <p>No, Brunei Citizens and Permanent residents returning to Brunei Darussalam are exempted from being required to obtain Travel Medical Insurance with COVID-19 coverage.</p>
12.11	<p><b>How much will the Travel Medical Insurance with COVID-19 coverage cost?</b></p> <p>Cost of the insurance offered by insurance/takaful providers will vary. The insurance cost is determined based on the type of coverage, length of the validity as well as terms and conditions stipulated by insurance/takaful providers respectively.</p> <p>Travelers are urged to review the insurance policy to understand what coverage is provided and what limits apply prior to purchasing the Travel Medical Insurance.</p>
12.12	<p><b>How will I receive a copy of the insurance certificate?</b></p> <p>Copy of the insurance certificate may be provided in digital format or hardcopy depending on the respective insurance/takaful companies.</p>
12.13	<p><b>How can I claim from Insurance/Takaful company should I test positive for COVID-19?</b></p> <p>Claims procedure vary for each insurance/takaful provider. In principle, travelers will be provided with a twenty-four (24-hour) hotline to contact should such need arise. Please refer to your insurance/takaful provider for further information or any queries.</p>

12.14	<p><b>I do not have a Bruneian Identification Card. Can I still purchase a travel medical insurance from Brunei-based insurer?</b></p> <p>Underwriting procedures will vary for each insurance/takaful provider. In principle travelers will need to provide proof of identity (i.e. a passport, travel document) to purchase the insurance. Please refer to your insurance/takaful providers.</p>
12.15	<p><b>What does the Travel Medical Insurance with COVID-19 coverage cover?</b></p> <p>Coverages will vary for each insurance/takaful provider. In principle travelers will be provided with the following benefits, among others:</p> <ol style="list-style-type: none"> <li>1. Emergency Medical and Emergency Medical Transportation Benefits;</li> <li>2. Trip Cancellation Benefits – For e.g., trip is cancelled as traveler, family member or traveling companion have COVID-19 related illness or required to undergo quarantine.</li> <li>3. Trip Interruption Benefits – For e.g., trip is interrupted as traveler, family member or travelling companion have COVID-19 related illness or required to undergo quarantine</li> <li>4. Travel Delay Benefits – For e.g., trip is delayed as traveler, family member or travelling companion is denied boarding due to being suspected to have COVID-19 infection.</li> </ol> <p>Terms, conditions and exclusions will apply. Availability of COVID-19 coverage endorsement, including specific benefits and coverage vary for each insurance/takaful provider. Products may not include all benefits or coverages described. Benefits given may also not cover the full cost of the loss. Insurance benefits are subject to maximum limits of liability, which may be subject to sub-limits and daily maximums.</p> <p>Please review your insurance policy to understand what coverage is provided and what limits apply.</p>
12.16	<p><b>How long will it take to process my Insurance application?</b></p> <p>Underwriting procedures will vary from insurance/takaful providers respectively. Please refer to your insurance/takaful provider.</p>
12.17	<p><b>I have recently recovered from COVID-19, will this affect my Travel Medical Insurance?</b></p> <p>Underwriting procedures will vary for each insurance/takaful provider. Please refer to your insurance/takaful provider.</p>
12.18	<p><b>I am travelling into Brunei Darussalam with my family, is there a group insurance available?</b></p> <p>Underwriting procedures will vary from insurance/takaful providers respectively. Please refer to your insurance/takaful provider.</p> <p>Further announcements will be made if there are new products being introduced or any enhancements are made to the available product.</p>
12.19	<p><b>How can I extend the period of my insurance coverage?</b></p> <p>Extending the period of coverage may require an endorsement. Underwriting procedures will vary from insurance/takaful providers respectively. Please refer to your insurance/takaful provider.</p>
12.20	<p><b>I am travelling overseas for Government-sponsored official travel. Am I required to obtain Travel Medical Insurance with COVID-19 coverage (minimum coverage of BND\$50,000) ?</b></p> <p>No, civil servants who will be travelling overseas for Government-sponsored official travel are not required to obtain Travel Medical Insurance with COVID-19 coverage (minimum coverage of BND\$50,000) before exiting Brunei Darussalam.</p> <p>The traveller must show valid supporting document which states that the traveller is on Government-sponsored official travel.</p>

13	DOCUMENTATION
13.1	<p><b>What documents must I present to airline staff during check-in before departing for Brunei Darussalam or before exiting Brunei Darussalam?</b></p> <p>You must present documents as required by respective category of travel into or out of Brunei Darussalam. Please refer to the list of documents required for travel into/out of Brunei Darussalam that can be found in:</p> <ul style="list-style-type: none"> <li>Guidelines for Entry Into Brunei Darussalam via Air during early endemic phase (<a href="http://www.pmo.gov.bn/travelportal/Home.aspx">http://www.pmo.gov.bn/travelportal/Home.aspx</a>) OR infographics (<a href="https://www.pmo.gov.bn/EPG/infografik.aspx">https://www.pmo.gov.bn/EPG/infografik.aspx</a>)</li> <li>Guidelines for Exiting Brunei Darussalam via Air during early endemic phase (<a href="http://www.pmo.gov.bn/travelportal/Home.aspx">http://www.pmo.gov.bn/travelportal/Home.aspx</a>) OR infographics (<a href="https://www.pmo.gov.bn/EPG/infografik.aspx">https://www.pmo.gov.bn/EPG/infografik.aspx</a>)</li> </ul>
13.2	<p><b>Do I need a return flight ticket to enter Brunei Darussalam?</b></p> <p>Visitors intending to enter Brunei Darussalam for long term stay especially for employment, studying or as eligible dependent are not required to obtain a return ticket to enter Brunei Darussalam.</p> <p>For further clarification, you may contact Department of Immigration and National Registration on 2381107 / 2382108 / 2383106.</p>

14	VISA												
14.1	<p><b>Do travelers need to apply separately for a visa to enter Brunei Darussalam?</b></p> <p>Any foreign nationals who are required to obtain Entry Visa for entry into Brunei Darussalam must first obtain appropriate Visa such as Employment Visa, Dependent Visa, Social Visit Visa, Professional Visit Visa and Business Visa in accordance with prevailing regulations that are enforced.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;">PURPOSE OF ENTRY</th> <th>VISA REQUIREMENT</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;"><b>Employment</b></td> <td> <p>Yes, visa is required except for Malaysia and Singapore nationality.</p> <p>**Malaysia and Singapore national are required to have employment approval letter issued by the Department of Immigration and National Registration.</p> </td> </tr> <tr> <td style="text-align: center;"><b>Professional/Business visit</b></td> <td style="text-align: center;">Yes</td> </tr> <tr> <td style="text-align: center;"><b>Eligible dependent</b></td> <td> <p>Yes, visa is required except for Malaysia and Singapore nationality.</p> <p>**Malaysia and Singapore national are required to obtain dependent approval letter issued by the Department of Immigration and National Registration.</p> </td> </tr> <tr> <td style="text-align: center;"><b>Student</b></td> <td style="text-align: center;">Yes</td> </tr> <tr> <td style="text-align: center;"><b>Social visit</b></td> <td> <p>Visa is required if the nationality is not from visa-exempted countries</p> </td> </tr> </tbody> </table>	PURPOSE OF ENTRY	VISA REQUIREMENT	<b>Employment</b>	<p>Yes, visa is required except for Malaysia and Singapore nationality.</p> <p>**Malaysia and Singapore national are required to have employment approval letter issued by the Department of Immigration and National Registration.</p>	<b>Professional/Business visit</b>	Yes	<b>Eligible dependent</b>	<p>Yes, visa is required except for Malaysia and Singapore nationality.</p> <p>**Malaysia and Singapore national are required to obtain dependent approval letter issued by the Department of Immigration and National Registration.</p>	<b>Student</b>	Yes	<b>Social visit</b>	<p>Visa is required if the nationality is not from visa-exempted countries</p>
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<b>14.2</b>	<b>How long can social visitors stay in Brunei Darussalam?</b>
	They are allowed to stay in Brunei Darussalam according to the validity period of their pass endorsed in the passport.
<b>14.3</b>	<b>Can visitors apply for extension of the duration of their stay in Brunei Darussalam?</b>
	Visitors may submit application to extend their duration of stay in Brunei Darussalam. However, this is subject to further assessment by relevant authorities. Visitor is advised to refer to the Department of Immigration and National Registration on the request for extension of stay in Brunei Darussalam.
<b>14.4</b>	<b>How can I apply visa?</b>
	With the continuously evolving COVID-19 situation, traveler is advised to follow updates on counter service information from time to time on the Department of Immigration and National Registration website: <a href="http://www.immigration.gov.bn">www.immigration.gov.bn</a>
<b>14.5</b>	<b>Do Malaysians and Singaporeans need a re-entry visa?</b>
	Malaysia and Singapore nationals do not need re-entry visa. However, they are required to submit application to the Department of immigration and National Registration to extend the validity of their immigration passes (if expired) once they re-enter Brunei Darussalam.  However, any foreign nationals who are currently residing in Brunei Darussalam under employment pass, visit pass (social, professional and business), student pass, dependent pass and intend to exit the country temporarily and re-enter Brunei Darussalam, therefore they are required to secure Re-Entry Visa before intended travel date. This requirement only applies to foreigners whose nationality is required to have a re-entry visa.

<b>15</b>	<b>TRAVEL PURPOSE</b>
<b>15.1</b>	<b>Am I allowed to travel into Brunei Darussalam for any travel purpose?</b>
	Yes. Effective 6 May 2022, categorization of Travel Green List and Non-Travel Green List is removed and travellers are allowed to enter Brunei Darussalam via air for non-essential purpose.

<b>16</b>	<b>TRANSPORTATION</b>
<b>16.1</b>	<b>What transportation do I need to use to travel to declared accommodation for mandatory self-isolation after arriving in Brunei Darussalam?</b>
	Travelers who are required to undergo mandatory self-isolation after arriving in Brunei Darussalam may proceed to their accommodation (home residence or hotel accommodation) for mandatory self-isolation by using hotel-provided transportation or private transportation.
<b>16.2</b>	<b>Can I use public transportation?</b>
	Travelers who are required to undergo mandatory self-isolation after arriving in Brunei Darussalam are not allowed to use public transportation before completing their mandatory self-isolation period. Travellers may only use public transportation after completing their mandatory self-isolation.

<b>17.1 DURING STAY IN BRUNEI DARUSSALAM</b>	
<b>17.1</b>	<p style="background-color: #ffe4c4; margin: 0;"><b>Do I need to keep my BruHealth Application activated on my mobile device while in Brunei Darussalam?</b></p> <p>To facilitate contact tracing, travellers must keep the BruHealth application activated on their mobile devices at all times while in Brunei Darussalam.</p>
<b>17.2</b>	<p style="background-color: #ffe4c4; margin: 0;"><b>What health protocols do travellers need to adhere to while in Brunei Darussalam?</b></p> <p>During their stay in Brunei Darussalam, travellers must adhere to the prevailing public health measures, which include requirements on wearing of masks and safe distancing, and any other COVID-19 prevention measures relevant to the activities that they participate in or places that they visit in Brunei Darussalam.</p>
<b>17.3</b>	<p style="background-color: #ffe4c4; margin: 0;"><b>I am unwell and I need medical assessment. Which clinics or health centers can I visit while in Brunei Darussalam?</b></p> <p>Inbound travellers who become unwell during isolation period and require medical assessment can go to any clinics/health centres as listed below. Travelers must adhere to the following requirements when visiting clinics / health centres:-</p> <ul style="list-style-type: none"> <li>Show BruHealth code and provide BruHIMS number at registration desk</li> <li>Declare as traveller</li> <li>Wear a mask</li> <li>Practice social distancing</li> <li>Bring cash (in Brunei Dollars) for payment purposes</li> <li>Bring original Passport or ID</li> </ul> <p><b>Brunei Muara District</b></p> <ul style="list-style-type: none"> <li>Berakas Health Centre</li> <li>Pengkalan Batu Health Centre</li> </ul> <p><b>Tutong District</b></p> <ul style="list-style-type: none"> <li>Sungai Kelugos Clinic</li> </ul> <p><b>Belait District</b></p> <ul style="list-style-type: none"> <li>SARI, Suri Seri Begawan Hospital</li> </ul> <p><b>Temburong District</b></p> <ul style="list-style-type: none"> <li>Flu clinic, PIHM Hospital, Temburong</li> </ul> <p>However, for any medical emergencies, travelers need to call 991 or go to Emergency Department in government hospitals.</p>