



PROCEDURES FOR VISITORS BEFORE CROSSING THE BORDER VIA LAND & SEA

CHECKPOINTS AT IMMIGRATION & CUSTOMS CONTROL POSTS AT SUNGAI TUJOH

1

Department of Immigration & National Registration (DINR):



Currently, there are **14 immigration checkpoints at the Sungai Tujoh Control Post** for exit and entry of normal vehicles, commercial vehicles, buses and pedestrians.

Royal Customs and Excise Department (RCED):



RCED will monitor the **movement of vehicles, people and goods through land control posts** with the assistance and cooperation from Department of Immigration and National Registration, Ministry of Health and relevant agencies.



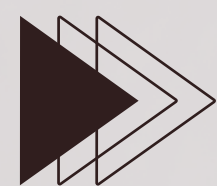
A minimum of two (2) normal vehicle inspection counters will be opened at the entry section and two (2) normal vehicle inspection counters at the exit section. However, Department of Immigration and National Registration and Royal Customs and Excise Department will be ready to open additional checkpoints subject to current needs and circumstances.



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CHECKPOINTS AT IMMIGRATION & CUSTOMS CONTROL POSTS AT SUNGAI TUJUH (continuation)

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To assist the public who are not familiar with the **registration, application and payment for the Caj Perkhidmatan (charge rate of BND\$3.00 per person for a one-way trip), Exit and Entry System (EES)** kiosks are provided at each control post and RCED officers can provide assistance if needed.

In addition to that, public who needs **specific assistance** on the use of EES are welcome to present themselves to:



- **Customer Service Unit**
- **Headquarters, Royal Customs and Excise Department at Jalan Menteri Besar**
- Monday until Thursday and Saturday
- 8.00 am until 11.30 am and 1.30 pm until 3.30 pm



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PROCEDURES FOR PEDESTRIANS AND BUS PASSENGERS

3

Department of Immigration & National Registration (DINR)



Bus passengers and pedestrians are required to **report to Immigration Checkpoint at Bus Terminal at the designated control post**. Bus passengers are required to **disembark** for immigration screening.

Royal Customs and Excise Department (RCED)



Each individual, including pedestrians, is required to **make payment for Caj Perkhidmatan (CaP) and obtain EES QR code** before travelling.



Meanwhile for bus passengers, it is the responsibility of the bus operator and driver to ensure that all **bus passengers have registered and made payment for Caj Perkhidmatan (CaP)**.



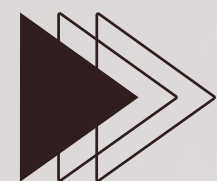
PROCEDURES FOR VISITORS BEFORE CROSSING THE BORDER VIA LAND & SEA

PROCEDURES FOR PEDESTRIANS AND BUS PASSENGERS

(continuation)

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Land Transport Department:



Land Transport Department only **regulates the issuance of permits for buses** that intend to exit/enter Brunei Darussalam.



Any buses that have **valid permit** are permitted to enter and exit Brunei Darussalam. Bus operators must report to the Land Transport Department Control Post upon entering Brunei Darussalam.

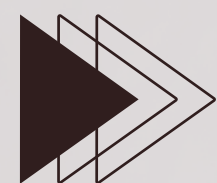


PROCEDURES FOR VISITORS BEFORE CROSSING THE BORDER VIA LAND & SEA

TAX RATES AND PAYMENT PROCEDURE AT ROYAL CUSTOMS AND EXCISE DEPARTMENT

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Royal Customs and Excise Department (RCED)



Some imported goods will be taxed and some goods will not be taxed. Tax payments are based on ***Brunei Darussalam Tariff and Trade Classification (BDTTC) 2017*** which has been enforced since 1 April 2017.



Tax payment for imported goods can be made at:

Payment counter: Any control post branch

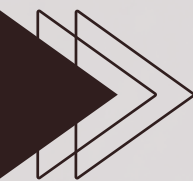
Payment method: Cash or Credit/Debit Card



PROCEDURES FOR VISITORS BEFORE CROSSING THE BORDER VIA LAND & SEA

TAX RATES AND PAYMENT PROCEDURE AT ROYAL CUSTOMS AND EXCISE DEPARTMENT (continuation)

Royal Customs and Excise Department (RCED)



In addition to that, there are some itmes which **require approval from regulating agencies** even it is for personal or private use. For instance:

Goods	Regulated by:
<ul style="list-style-type: none">• Food products• Rice, sugar and salt• Plants and fruits• Telecommunications equipment• Medicines and cosmetics	<ul style="list-style-type: none">• Brunei Darussalam Food Authority (BDFA)• Treasury Department• Department of Agriculture and Agrifood• Authority for Infocommunications Technology Industry (AITI)• Department of Pharmaceautical Services



PROCEDURES FOR VISITORS BEFORE CROSSING THE BORDER VIA LAND & SEA

TAX RATES AND PAYMENT PROCEDURE AT ROYAL CUSTOMS AND EXCISE DEPARTMENT (continuation)

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Royal Customs and Excise Department (RCED)



For further information on **taxable goods and goods that require permit or approval** from relevant agencies, public may visit the following website or social media:

Royal Customs and Excise Department website:

<https://bdnsw.mofe.gov.bn> dan <https://tradingcrossborders.mofe.gov.bn>

Ministry of Finance & Economy (MOFE)

www.mofe.gov.bn

Instagram account & Facebook:

Mofebrunei

Members of the public may also contact:



Customer Service Unit

Royal Customs and Excise Department (RCED)

Telephone: 2382361 / 8323741

E-mail: info@customs.gov.bn

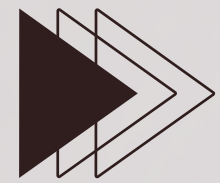


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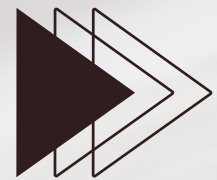
ADVICE TO THE PUBLIC FOR SMOOTH JOURNEY

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Department of Immigration & National Registration (DINR)



Ensure that **passports/travel documents are in good condition and have a validity period of at least 6 months before expiry** and enough blank pages to avoid any difficulties when making travel arrangements upon travelling into and out of the country.



•Organize and plan the trip as best as possible and pay attention to the **operating hours of Immigration Control Posts.**

Royal Customs and Excise Department (RCED):



In order to avoid disruption to your journey, public is reminded/advised to:

- Always be **mindful of regulations and procedures** that are currently enforced.



PROCEDURES FOR VISITORS BEFORE CROSSING THE BORDER VIA LAND & SEA

ADVICE TO THE PUBLIC FOR SMOOTH JOURNEY

(continuation)

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- **Organize the trip wisely** and choose appropriate time for travelling to avoid congestion at control posts. Please be mindful of **current operating times** of control posts.
 - Obtain an **EES QR code before arriving at control posts** by submitting registration and making payment for Caj Perkhidmatan (CaP) via EES website: <http://login.bdns.gov.bn/ees>
 - **Give full cooperation** to all officers and staff of Royal Customs and Excise Department who are on duty while inspection on their goods is being carried out.

Port Health, Ministry of Health (MOH):



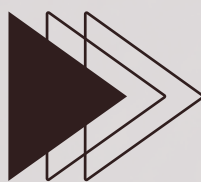
For individuals who are required to obtain insurance, they must ensure they have obtained **Certificate of Travel Medical Insurance with COVID-19 coverage (minimum coverage of BND\$20,000)** before travelling into or out of Brunei Darussalam.



PROCEDURES FOR VISITORS BEFORE CROSSING THE BORDER VIA LAND & SEA

ADVICE TO THE PUBLIC FOR SMOOTH JOURNEY (continuation)

Maritime and Port Authority of Brunei Darussalam (MPABD):



Maritime and Port of Authority of Brunei Darussalam (MPABD) would like to inform the public on the **current operation schedule of passenger ferry from Brunei Darussalam to the Federal Territory of Labuan** and vice-versa.

Day	Vessel	Arrival	Departure	Telephone No:
Every Monday, Wednesday and Friday	MV Joy Star	11.30 am	12.30 pm	+673 8881335



Members of the public are advised to contact the respective Ferry Operator at least one (1) day about confirming ticket booking prior to departure. For any changes to the above schedule, public may refer to latest press release / notice issued by Maritime and Port Authority of Brunei Darussalam (MPABD).